

ABSTRACT

A method for managing telecommunications reports comprises receiving customer data in a mainframe database system based on a plurality of customer submissions. A report is generated in the mainframe database system based on the customer data in the mainframe database system. Summaries of the generated reports are printed to a printer emulator. Selected data from the printed report summaries are imported into a spreadsheet. A terminal emulator connects to the mainframe database system and prints selected reports to the printer emulator. The printed reports are stored on a storage device.

10